

Quality Policy

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At Timios Waste Services, we are committed to providing a high-quality hazardous waste brokerage service that consistently meets the needs and expectations of our customers, while complying with all relevant legal and regulatory requirements.

As a small but dedicated team, we understand the critical importance of effective hazardous waste management and strive for continuous improvement in all aspects of our operations.

Our key quality objectives are:

1. **Customer Satisfaction:** To understand and fulfil our customers' requirements, ensuring clear communication and reliable service delivery.
2. **Compliance:** To operate in strict adherence to all applicable UK hazardous waste legislation, environmental regulations, and industry best practices.
3. **Continual Improvement:** To regularly review our processes and performance, identifying opportunities to enhance the effectiveness of our Quality Management System.
4. **Professionalism:** To maintain a high level of professionalism, integrity, and competence in all our interactions.

This policy provides the framework for setting and reviewing our quality objectives. It is understood, implemented, and maintained at all levels within our company. We are committed to resourcing and supporting this policy to ensure its ongoing effectiveness.

Signed:

Akter Uddin



Commercial Director